



LOAN PAYMENT OPTIONS

ONLINE BANKING

Transfer a single payment or setup automatic reoccurring transfers from your Neighborhood Credit Union account to your loan by logging into our Online Banking and selecting the Move Money tab.

MOBILE APP

Transfer a single payment or setup automatic reoccurring payments from your Neighborhood Credit Union account to your loan using the MyNCU mobile app. Download the MyNCU mobile app from the app stores on your iOS or Android device.

BRANCH LOCATIONS

Business Hours: Make a payment in person at any local branch or ask a representative for help in setting up recurring payments from your Neighborhood Credit Union account or from another financial institution to your loan. MasterCard and Visa credit and debit cards are accepted. Discover Card and AMEX are not accepted at branch locations. Visit myncu.com for branch locations and hours.

After-Hours: Each branch location features a secure drop box allowing you to make loan payments and deposits after-hours and on weekends. Drop box payments will be collected and processed by the end of the next business day.

PAYMENT BY PHONE

Call 214.748.9393 to make a payment with a MasterCard or Visa debit card or MasterCard credit card. Subject to a Convenience Fee. Visa, Discover and AMEX credit cards are not accepted over the phone.

SHARED BRANCHING

Make a payment nationwide at any Shared-Branching CO-OP location with cash, check, money order, debit or credit card. Use the Shared Branching & ATM Locator on myncu.com to find the nearest location.

PAYMENT BY MAIL

Send a check or money order payable to Neighborhood Credit Union with the *loan account/MICR #* on the memo line to:

Neighborhood Credit Union
P.O. Box 803476
Dallas, TX 75380

ELECTRONIC PAYMENTS FROM ANOTHER BANK

Make an electronic loan payments from another financial institution using our online payment option on our website at myncu.com/loans/payments/ or inside Online Banking (*Additional Services > E-Payments*). Subject to a Convenience Fee. MasterCard, Visa and Discover cards are accepted for electronic payments.

ONLINE BILL PAY FROM ANOTHER BANK

Have another bank send your payment directly to your Neighborhood Credit Union loan. Enter in the following information to your bank's online Bill Pay System:

Payable to: Neighborhood Credit Union, P.O. Box 803476, Dallas, TX 75380
Routing # 311079270
Your Loan Account/MICR #